North Carter Lake Water District

PO Box 135 Berthoud, CO 80513 970-776-8218 – nclwd.org

Spring Newsletter - 2025

The North Carter Lake Water District has delivered safe, quality water to about 160 homes in

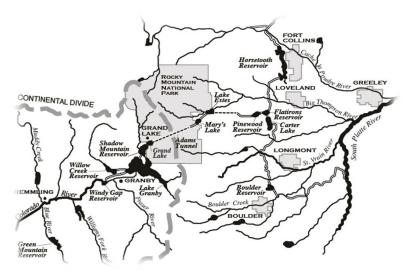


Northern Colorado since 1960. We treated water to local businesses such as the Carter Lake Marina and the Windjammer restaurant. The Bureau of Reclamation, Chimney Hollow Reservoir facilities and Larimer County Parks and facilities utilize our treated domestic water. We are dedicated to providing quality water as economically as possible while promoting water conservation throughout Northern Colorado. The primary raw water storage

reservoir for NCLWD is Carter Lake. Our water is treated at the Carter Lake Filter Plant and delivered to us via wholesale water agreement from Little Thompson Water District.

Water Outlook 2025 and Where Does My Water Come From?

Currently, the water outlook for 2025 is looking pretty good, however the District always recommends that customers use their water wisely. Our raw water comes from snowpack accumulated on the Western Slope. It is transferred through a 13-mile tunnel under Rocky Mountain National Park where it is stored in Carter Lake. If you would like to know more about how our raw water is managed, please visit Northern Water's facility in Berthoud. They have many opportunities to learn more about



conservation and specifics on how water is relayed to the eastern slope including annual tours of their facilities. These tours are limited each year due to weather, and may most likely be booked for this year, but are very informative. These tours last an entire day and are completely free. Either stop by their facility in Berthoud or get more information from northernwater.org.

Water Rate and Fees

The North Carter Lake Water District has always delivered safe drinking water at the most affordable rate. However, due to multiple rate increases from our wholesale water provider, the rate structure for the District will be changing in 2025 and into 2026. At a properly advertised rate hearing on April 24th, water rates were discussed. The quarterly rate and the usage rate over 30,000 gallons/quarter was discussed. The last time rates were increased was 2018. After much discussion the following rate structure was unanimously approved. The first increase will be directed towards customers that use over 30,000 gallons per quarter. Any usage over 30,000

gallons per quarter will be billed at \$5.00/1,000 gallons. This rate will begin during the 3rd quarter of this year. The quarterly rate will increase from \$120.00 to \$150.00 per quarter in January of 2026.

Annual Water Quality Report

The Annual Water Quality Report for the North Carter Lake Water District is now available online. In an effort to conserve paper, the report will be only available on-line or by request. This year's report will not only cover water quality information from North Carter but also include the water quality reports of our wholesale water provider and where our water is treated. Our wholesale water provider is Little Thompson Water District, and our water is treated at the Carter Lake Filter plant. Visit littlethompsonwd.gov and clfp.colorado.gov for more information.

FAQs

Do I need a water filter?

Your tap water is perfectly safe without one. However, everyone has different ideas on water



filtration. The Colorado Department of Public Health and Environment sets stringent treatment techniques that meet or exceed EPA guidelines. Furthermore, if a customer prefers bottled water, keep the following in mind: Bottled water is only as good as its source. Many bottled waters are actually bottled tap water. Currently, bottled water is not as heavily regulated or tested as tap water. Instead bottled water is regulated through the Food and Drug Administration and is considered a food product. Additionally, water utilities are required to release

information on their water's quality and bottled water companies are not.

Is it okay to drink hot water?

No, never drink or use hot water from the tap for consumption or food or beverage preparation. Hot water systems (tanks, boilers) contain metallic parts that corrode over time and contaminate the hot water.





I have fish. Can I use the District's water for my fish tank?

No, liquid chlorine bleach is added as a disinfectant to protect the drinking water from potentially harmful microscopic organisms. All chemicals that are added are certified food grade (safe for use in foods). Dechlorinate your water for your fish.

Paying your Bill

The District has many options for receiving your payment. As the postal service seems to become less reliable and timely, we recommend you set up your payment through Express Bill Pay. Log into our website, scroll to the bottom of the home page and select "Pay My Bill Online". From there you can navigate different options for paying your bill online. We further



recommend debit or credit card payment. The District covers the fees associated with this type of payment. You can log in to pay each quarter or set up your payment to be made automatically.

(Never miss a payment) ©

