

North Carter Lake Water District Update

Secretary/Manager:

Gary Allen

gary@nclwd.org

Board of Directors

Norman Smith

President

Barry Gustafson

Vice-President

Kathy Townsley

Treasurer

Darrell Elder

Director

Scott Rochon

Director

**The District meeting
schedule is as follows:**

March 8th

May 10th

July 12th

October 11th

December 13th

5:00pm at the Carter
Lake Filter Plant

Fawn Trail Waterline Renewal



This past year, the District replaced the waterline running down Fawn Trail from the storage tank to Rock Hill Road. This waterline was replaced due to age and being undersized for the District. We replaced the 4 inch line with an 8 inch line. This improvement will help to eliminate the restrictions caused in a smaller water line, plus add additional storage for the District. During the project, there were times that water service may have been interrupted. We informed all customers of the scheduled outages and want to say thank you for your patience during these outages. I would also like to send a special thank you to customers living on Fawn Trail during the project. To have your only access to your home be closed for a majority of the day is very inconvenient, but was the only way that we could proceed with the project. Thanks for your understanding, and thanks to those that offered parking at your homes during the project. Once the weather warms this Spring, the District will Chip Seal the road to like new condition. With that said, we would like the entire District to know that the Chip Seal company will be in the District and if you would like your driveway done, or a section of any roads, now would be the time to get that scheduled. Please e-mail me, and I will get you the contact information for the contractor. gary@nclwd.org

Fawn Trail Waterline Extension Phase II—2016

The District will be extending the Fawn Trail waterline a bit further in 2016 to the intersection of Cottontail Road. This will be a much shorter extension with even less outages. This section is also 4 inch and will be replaced with 8 inch waterline. There will be an addition of a fire hydrant at this intersection as well. By doing this project, it will better serve our customers as well as position the District nicely for further water line extensions in the future.

2016 Water Rates

The District did not raise the rates for standard residential taps for 2016.

\$90.00/Quarter/30,000 gallons

Anything over 30,000 gallons will be billed at a rate of \$3.00/1,000 gallons

TAP FEES

1.5 units of Colorado-Big Thompson Project Water (C-BT) PLUS a cash portion. The cash portion varies for different areas of the District. Contact Gary for further information.

Ways to Pay Your Bill

Cash, Check, or Money Orders are currently accepted and can be sent to P.O. Box 135 Berthoud, Colorado 80513. You can also set up Auto-pay by filling out the form on our website (www.nclwd.org). Send the form with a voided check to set up automatic payments. Credit card payments can be paid via the "online credit card payment" link. We do not take payments over the phone.

Water Costs money!

Don't waste it!

A leaking toilet can waste up to 4 gallons per minute, or in excess of 5,000 gallons per day! Be Water Wise!

Late Fee Changes/Procedures for 2016.

The District Board implemented a change in late fee procedures for 2016. When you receive your bill for the 1st quarter of 2016, the fees and procedures will be as follows: Your bill will still be due on the 15th of the second quarter of each month — Feb, May, Aug, Nov. Keep in mind, that gives you approximately 45 days to pay without any penalties. After that, a second notice will be sent with a \$10.00 late fee added to your bill. You will have an additional 30 days to pay this bill. If we still do not receive payment after the additional 30 days, we will add an additional \$20.00 late fee to the bill and send out a "Shut-Off" notice. If the Bill is still not paid by the end of the quarter, we will disconnect service. A \$100.00 "Shut-Off" fee will be added and we will not turn the water back on until all past dues are paid.



BUT WHAT IF I HAVE A LEAK OR OTHER ISSUE WHERE I CANNOT PAY MY BILL ON TIME?

THE DISTRICT IS ALWAYS WILLING TO WORK OUT A PAYMENT PLAN IF YOU HAVE EXTENUATING CIRCUMSTANCES. E-MAIL OR CALL ME, AND I WILL ASSIST YOU IN WORKING OUT A PLAN TO PAY YOUR BILL.

Where does my water come from?

The water you use daily originates from the Western slope. We depend on snow pack and the melt off to fill lakes on the Western Slope. The water travels 13 miles east from Grand Lake through the Alva B. Adams Tunnel. The tunnel is 9'9" in diameter and runs beneath Rocky National Park. It is treated at the Carter Lake Filter Plant. It is then delivered to the District from Little Thompson Water District transmission lines.

Do you have any questions about the District or about water in general?

I have been in the water industry for over 20 years. I manage both North Carter Lake Water District and Longs Peak Water District situated in Longmont. I started in this industry from the working end of a shovel. I am a class IV Distribution Operator and class A Treatment Operator. I am also Cross-Connection Certified. I love what I do and thoroughly enjoy being able to work hand in hand with all of my tap holders. Please do not hesitate to call or e-mail me with any questions.

Thanks for letting me serve you this past year, and continuing to put your trust in my leadership for 2016.

Gary S. Allen
Secretary/Manager

Contact the District by phone or email.
970-776-8218, or gary@nclwd.org